

## Attachment A

Solicitation No: DCSC-20-RFP-12f9

### QUESTIONS

- 1) C3.3 The vendor shall assess current environment and develop Service Level Agreement (SLA)s. Will there be six (6) SLAs created per the C.3.10 list or will there be additional ones?

**COMMENT: There might be additional SLAs based on the assessment.**

- 2) C3.5 The vendor shall install and configure virtual Rubrik appliance in Microsoft Azure tenant and connect on-prem to Azure. Does DoCC have an Azure Cloud presence or will pricing need to be included in this proposal to support the new virtual instance?

**COMMENT: Yes, the Courts have Azure Gov tenant.**

- 3) C3.6 the vendor shall configure Azure networking and connect to on-prem network. Is there currently connectivity between a DoCC cloud instance and the primary site or will this need to be priced and setup?

**COMMENT: There is a site to site VPN setup, but will need review and recommendations if needed.**

- 4) C3.7 The vendor shall create Blob storage accounts for Hot, Cold and Archive storage tiers in Azure. What sizing is DoCC looking for in the Hot, Cold, and Archive tiers.

**COMMENT: will be based on the assessment**

- 5) C.3.7 the vendor shall create Blob storage accounts for Hot, Cold and Archive storage tiers in Azure. Does DoCC have Azure Cloud storage already or will new storage need to be priced?

**COMMENT: new storage will need to be created within the Courts Azure tenant**

- 6) B.2-B.3 the offered shall submit a price for the services specified below and in accordance with Section C, Scope of Services, and Appendix A – Bill of Materials, of this Request for Proposals (RFP).

**COMMENT: See C3.1.1 Appendix A – Bill of Materials (BOM)**

- 7) What items on the Bill of Materials (BOM), C3.1.1 Appendix A belong in CLIN 0002, Rubrik Cloud on subscription of the Price Schedule B.3?

**COMMENT: RBK-CLON-TB**