Frequently Asked Questions

What is eAccess?

The D.C. Superior Court is enhancing and expanding online access to court records by launching an eAccess platform. eAccess provides internet access to court dockets, including images of certain case documents.

Public court records will continue to be available on site at the Superior Court to all members of the public.

Do I need to register to use eAccess?

No. eAccess is immediately available to anyone with access to the internet and a browser. You can search for cases by using the <u>DC Superior Court eAccess System</u>

Is there a fee for using eAccess?

No, eAccess is a free service provided by the Superior Court to enhance public access to court information.

Are all records of the Superior Court available on eAccess?

No. Neither sealed, nor confidential records are available for viewing on eAccess. Please see pages 2 and 3 of the <u>eAccess User Guide</u> for additional details.

How current are the records on eAccess?

Docket information and document images are available within minutes of being input or scanned into the court record. However, please note that document images may not be scanned immediately.

How far back in time do eAccess records go?

Docket entries for most Superior Court cases will become available on eAccess; these records go back to 1980 in most divisions. Document images will be available in some case types beginning on August 11, 2017. Please see pages 2 and 3 of the <u>eAccess User Guide</u> for additional details about image availability.

Does eAccess give me the official court record?

No. eAccess provides internet access to public docket entries in public case types. To obtain official copies of court records, please contact the appropriate division within the Superior Court. For additional information about the divisions, please see https://www.dccourts.gov/superior-court

I believe that some information on eAccess is wrong. How do I get it corrected?

The Superior Court handles approximately 100,000 cases each year and makes every reasonable effort to accurately maintain a complete and official record. Please report to the appropriate division clerk's office any discrepancy you believe exists in the official court record.

Can I get a case removed from eAccess?

The Superior Court routinely considers motions to seal or expunge a court record. If a court record is ordered sealed or expunged, it will no longer be available for viewing on eAccess. To determine if you are eligible to seal a

court record and/or how to seal or expunge a case, contact an attorney. For criminal cases, you may contact the D.C. Public Defender Service at 202/628-1200.

What does the message "Displaying 1000 of 9999 total matches" mean?

eAccess will return a maximum of 1,000 matches for any search criteria provided. eAccess alerts you to how many more than 1,000 matches you've generated so you may add additional search terms to get fewer results.

Can I use the date of birth field in my search?

You can only use date of birth in a search for **criminal** cases. Using this field to search other case types will return erroneous results (likely the search will yield no matches even though there is a case or numerous cases that match the other search terms used).

Can I use the date of death field in my search?

You can only use date of death in a search for **probate** cases. Using this field to search for other case types will return erroneous results (likely the search will yield no matches even though there is a case or numerous cases that match the other search terms used).

Can I use eAccess to run a criminal background check?

In the District of Columbia, criminal background checks are provided by the Metropolitan Police Department, not the Superior Court. For more information, please see https://mpdc.dc.gov/service/police-clearances-arrest-and-criminal-history-section

Can I file a document in my case through eAccess?

No. eAccess is for viewing court records. The Superior Court encourages and in some instances requires eFiling by parties. For more information, please see https://www.dccourts.gov/superior-court/e-filing

Will eAccess work with my browser?

eAccess will work with many browsers including Microsoft Internet Explorer Version 8 or later, Google Chrome Version 24 or later, and Mozilla Firefox Version 3 or later. If you are experiencing problems accessing eAccess, you might try a different browser.

Will I still be able to use Court Cases Online?

No. eAccess replaces Court Cases Online. eAccess provides greater access, including access to document images in certain cases.

Where can I get more information about eAccess?

Additional information about eAccess is highlighted within the system at <u>DC Superior Court eAccess System</u>. Please consult the DC Courts website at <u>https://www.dccourts.gov</u> for case-specific inquires or other questions about court matters. If you still have questions about eAccess, please call 202-879-1700 or, for technical questions, email webmaster@dcsc.gov.