<u>Configuring Avaya One-X</u> Communicator for Windows 7 VDI

<u>Users</u>

<u>Author</u>	Revision	Date
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Please make sure to Follow instructions carefully. This document will cover configurations for Windows 7 Users



Launching Avaya One-X Communicator for Windows 7

1.Once logged in to your VDI Machine:

1.Click > Start

2.Click > Computer



2.From My Computer:1.Click > System (C:)2.Double Click > Program Files (x86)



3.From Program Files (x86) : 1.Double Click > Avaya



4.From Avaya folder: 1.Double Click > Avaya one-X communicator Folder



5.From Avaya one-X Communicator Folder:1.Scroll down until you see > onexcui2.Double Click to Launch

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6.Once application launches you will most likely see the below Pop-Up. For the application to function properly please ensure that you click > Permit use of these Devices



7.Setup:

1.Nothing to do here as selection will already be highlighted.

2.Click > Next



8.Telephony Setup: 1.Select > H.323 2.Click > Next

9. Telephony Setup:

1.Extension > Your Personal Extension2.Password > Your Personal Extension3.Click > Add (Server List)

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13. Telephony Setup Cont.

****DO NOT USE THIS APPLICATION TO DIAL 911****

1.Select > Next

14. Telephony Setup Cont.

1.Select > Finish

2.This completes the configuration, Application will close after Finish is selected.

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15. Relaunch the Application 1.Double Click > onexcui (Step 5 above) 2.Do not Log on yet 3.Select > Settings

16. General Settings

1.Select > Messaging

2.Select > Enable Message Access

3.Select > Dial this Number (Enter 10756)

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17. General Settings 1.Select > Dialing Rules 2.Select > PBX Main Prefix Field (Enter 202) 3.Click > Ok

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18. Login 1.Click Log On

2.Existing Login Detected i. Select > Yes

19. You are now logged in.i. Select > Dial Pad

- 20. Once Selected, your dial pad will Expand 1.Your dial pad will be used to dial as you
 - would from your desk phone.
 - 2.The "Feature Buttons" will mirror those installed on your Desk phone. **Each phone is not configured the same, you may not see these exact buttons on your phone**

YOUR PHONE IS NOW READY FOR USE. See Below for further Instructions

21. Receiving Calls

- **1.Select > "Green Phone" to Answer**
- 2.Select > "Green Phone" to Answer
- 3.You can select either one, if you are working on something, the Incoming Call with notify you in bottom right hand

22. Active Phone Call Options 1.Select to Mute (Deselect to Unmute) 2.Select to Place Call on Hold 3.Select to Transfer 4.Select to End Call

5.Select to Conference in Caller.

23. Viewing Call Log

1.Select Icon to view Call log

2.Select > View to see Call history options

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