ATTACHMENT A DCSC-20-RFP-73 CSEC HOPE MENTORING & SPECIALIZED SERVICES PROJECT AMENDMENT NO.1 QUESTIONS

- **QUESTION 1.** Through this contract, can all services be provided through telehealth services? This includes group, individual and family services.
- **ANSWER 1.** Under normal circumstances, telehealth is allowed per the contract. However, if there is another stay at home order related to COVID19, all services can be conducted via telehealth using encrypted virtual communications formats. Also, the provider should ensure that telehealth services occur in spaces that allow for confidentiality. Additional information about the DC Courts response to COVID 19 and how it may impact the work of the awardee will also be included at the time of the award.
- Q2. For transportation services, is this mandatory for those working as a mentor?
- **A2.** While it is not mandatory to own a vehicle, it is required that mentors have access to licensed and insured transportation and are able to transport youth when needed.
- **Q3.** For services provided at BARJ Centers, would sessions occur after 5pm or when the BARJ Center closes?
- **A3.** In coordination with the associated probation officer and supervisory probation officer, sessions can occur before 5pm and can occur until the BARJ facility closes. No sessions can occur without CSSD staff in the BARJ.
- **Q4.** For Engagement and CSEC Training Services, can you offer more information about the expectations? For example can they be all web based, would we seek out participants for this or is this outside the scope? Do you want pricing based on the type of training? For example a 2 hour training for parents about education and awareness vs a 2 hour training for court services/special services which includes tools and interventions is substantially different.
- **A4.** Please provide proposals for the different trainings, you can develop and propose the fee schedule.
- Q5. Outside of the services outlined, can additional services and fees be included?
- **A5.** Yes, please feel free to propose different services under the areas of life skills, mentoring and engagement in CSEC training.

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- **Q6.** For mentoring services provided under this contract, can an agency also invoice for meetings/communication with referral sources? For example, if we are mentoring youth #1 and we communicate by phone with court services or social services for 30 minutes, can this time 30 minutes be invoiced?
- **A6.** The vendor should submit a fee that includes contacts with stakeholders such as CSSD. We will not do additional reimbursements for contacts that occur in the course of the job (e.g., conversation with probation officer or other stakeholder). However, contractors can bill for the initial meeting with the probation officer and youth and they can also bill for case staffings, which are typically longer and more intensive than a standard meeting.
- **Q7.** Can the "past performance Evaluation Form" be completed by a DC Court employee for individual's experiences as oppose to company's past performance?

My past performance's experiences in providing these services, according to the RFP, have been worked as an subcontractor who was supervised by court staffs.

If no, please let me know what are my options.

A7. Past Performance Evaluations are an evaluation of the entity/company with which the Court has a contract, not any of its subcontractors or individual employees.