

**District of Columbia Courts RFP #: DCSC-19-RFP-0013 DC Superior Court  
Case Management System**

**Appendix: Solution Users and Offeror References**

Offerors shall complete all eight (8) tables in this exhibit. If the Offeror does not consider a table relevant, Offeror shall include the table in Offeror's response and state "not relevant."

**Offeror Reference #1**

Reference #1	
Name of Client Jurisdiction / Organization	
Mailing Address, including City, State, Zip	
Contact Name	
Contact Title	
Contact Telephone Number	
Contact E-mail Address	
Software Implemented – list all modules, implemented versions, versions currently in use, and number of users	
Contract Term (Start - End Dates)	
Original Contract Amount	\$
Cumulative Amount of Contract Changes	\$

**Offeror Reference #2**

Reference #1	
Name of Client Jurisdiction / Organization	
Mailing Address, including City, State, Zip	
Contact Name	
Contact Title	
Contact Telephone Number	
Contact E-mail Address	
Software Implemented – list all modules, implemented versions, versions currently in use, and number of users	
Contract Term (Start - End Dates)	
Original Contract Amount	\$
Cumulative Amount of Contract Changes	\$

### Offeror Reference #3

Reference #1	
Name of Client Jurisdiction / Organization	
Mailing Address, including City, State, Zip	
Contact Name	
Contact Title	
Contact Telephone Number	
Contact E-mail Address	
Software Implemented – list all modules, implemented versions, versions currently in use, and number of users	
Contract Term (Start - End Dates)	
Original Contract Amount	\$
Cumulative Amount of Contract Changes	\$

### Offeror Reference #4

Reference #1	
Name of Client Jurisdiction / Organization	
Mailing Address, including City, State, Zip	
Contact Name	
Contact Title	
Contact Telephone Number	
Contact E-mail Address	
Software Implemented – list all modules, implemented versions, versions currently in use, and number of users	
Contract Term (Start - End Dates)	
Original Contract Amount	\$
Cumulative Amount of Contract Changes	\$

## Offeror Reference #5

Reference #1	
Name of Client Jurisdiction / Organization	
Mailing Address, including City, State, Zip	
Contact Name	
Contact Title	
Contact Telephone Number	
Contact E-mail Address	
Software Implemented – list all modules, implemented versions, versions currently in use, and number of users	
Contract Term (Start - End Dates)	
Original Contract Amount	\$
Cumulative Amount of Contract Changes	\$

## Active Clients

Active Clients	
Total Number of Active Clients	

## All Clients Utilizing the Proposed Solution in a Production Environment

Client Name, Email, and Phone Number (add rows if necessary)	Implementation Timeline	Go-Live Date (multiple, if phased)	Current Release of Software
I.			
II.			
III.			
IV.			
V.			
VI.			
VII.			
VIII.			
IX.			
X.			
XI.			
XII.			
XIII.			
XIV.			
XV.			
XVI.			
XVII.			
XVIII.			
XIX.			
XX.			

### All Clients Currently Implementing the Proposed Solution

Client Name, Email, and Phone Number (add rows if necessary)	Anticipated Month/Year of Go-Live
I.	
II.	
III.	
IV.	
V.	
VI.	
VII.	
VIII.	
IX.	
X.	

### All Past or Present Clients who Previously Used the Proposed Solution, but Have Discontinued Use of the Proposed Solution within the Past 5 Years

Client Name, Email, and Phone Number (add rows if necessary)	Description of Why the Client Discontinued Use
I.	
II.	
III.	
IV.	
V.	
VI.	
VII.	
VIII.	
IX.	
X.	