

This Amendment ("Amendment") No. 2 is issued and hereby published on the Courts' website and effective as of the date shown above. Except as modified hereby, the RFP remains unmodified.

#### <u>Item No. 1</u>: The Questions & Answers Spreadsheet is hereby issued and attached as <u>Exhibit 1.</u>

#### Item No. 2: Delete Section M.3.2 of the RFP in its entirety and replace it with the following:

**<u>Realism</u>**: The Courts will evaluate whether the Offeror's proposed price:

a. reflects a clear understanding of the requirements.

#### **Item No. 3:** Delete Section M.3.3 of the RFP in its entirety and replace it with the following:

**<u>Reasonableness</u>**: In evaluating reasonableness, the Courts will determine if the Offeror's proposed prices, in nature and amount, do not exceed those which would be incurred by a prudent contractor in the conduct of competitive business. The assessment of reasonableness will take into account the context of the source selection, including current market conditions and other factors that may impact price. In the evaluation the Courts will consider the following:

a. Are the proposed prices (for Section B – Supplies or Services and Price/Cost) comparable to the independent Courts cost estimate?

#### **Item No. 4**: Delete Section M.3.4 of the RFP in its entirety and replace it with the following:

<u>**Completeness**</u>: In evaluating completeness, the Courts will determine if the Offeror's provides pricing data of sufficient detail to fully support the offer and permit the Courts to evaluate the proposal thoroughly. In the evaluation the Courts will consider the following:

- a. Do the proposed prices include all price elements the Offeror is likely to incur in performing the effort?
- b. Do proposed prices account for all requirements?
- c. Are all proposed prices supported with adequate data to permit a thorough evaluation?

# **Item No. 5:** Delete Section B.2 of the RFP (Pricing Information) in its entirety and replace it with the following:

The offeror shall submit a price for the Base Year and all Option Years for the services specified in Section C, Statement of Work of this solicitation. The Unit Price Tables shall include all costs pertinent to the purchase of service and lease of the equipment requested.

# **Item No. 6:** Delete Section B.3 of the RFP (Price Proposal) in its entirety and replace it with the following:

Offerors shall furnish the unit price and the total price for the minimum and maximum quantities as outlined in Sections B.4 - B.8. The number of units are estimated based on number of participants expected to be monitored. These numbers are estimates only and do not represent a commitment by the Courts to purchase specific quantities of the requested services.

# **<u>Item No. 7</u>**: Delete Section B.9 of the RFP (Equipment Lease) in its entirety and replace it with the following:

The Global Positioning Monitoring System shall consist of monitoring devices, transmitters, straps, and latch sets (per monitoring unit), installation and removal tools, and tool kit cases needed to operate the number of units. The Courts shall lease ten (10) cellular devices to access the internet and the official website, monitor alerts, make changes on the monitoring units, make phone calls, track monitoring units. *The lease of the phones and connectivity MUST be included in the daily, monthly, and yearly proposed rates for the Base Year and Option Years by the provider.* 

#### Item No. 8: Delete Section C.2.2.1 of the RFP in its entirety and replace it with the following:

The one-piece device shall contain an active GPS system which combines the GPS receiver, processor and communication components with the ankle cuff or bracelet.

The device shall emit an RF signal at least <u>once per minute</u> and provide near real-time violation notification and near real time tracking.

### Item No. 9: Delete Section C.2.13 of the RFP in its entirety and replace it with the following:

Charging the equipment shall take <u>two-hour charging</u> to achieve a full charge. The one-piece unit will be chargeable by plugging the unit into a standard AC electric outlet to achieve a minimum 24-hour operating life built in the back up battery.

#### **Item No. 10:** Delete Section C.2.19 of the RFP in its entirety and replace it with the following:

All devices shall have internal non-removable battery power. Battery shall be capable of being recharged on <u>one two-hour charging session</u> and shall hold a battery charge for at least 24 hours or longer.

#### Item No. 11: All Other terms and conditions remain unchanged.

**Note**: One (1) copy of this Amendment No. 2 is being sent to only those Offerors who received a copy the solicitation. Offerors shall sign below and attach a signed copy of this Amendment to each offer to be submitted to the Courts in response to the subject RFP. Proposals shall be delivered in accordance with the instructions provided in the original RFP documents and this Amendment No. 2. Offerors shall submit their proposals in accordance the instructions provided in the original RFP documents and this Amendment No. 2. This Amendment, together with your proposal must be received by the District of Columbia Courts no later than the date and time specified for proposal submission. Revisions or price changes occasioned by this Amendment must be received by the Courts no later than the date and time set for proposal submission. Failure to acknowledge receipt of this Amendment may be cause for rejection of any proposals submitted in response to the subject RFP.

Darlene D. Reynolds

Darlene D. Reynolds Contracting Officer

This Amendment is acknowledged and is considered a part of the subject RFP.

Signature of Authorized Representative

Date

Title of Authorized Representative

Name of Firm

### <u>Exhibit 1</u> Questions & Answers Spreadsheet

(See following page)

### RFP No. DCSC-23-RFP-78 GPS Electronic Monitoring Random Tracking of Offenders

## Questions & Answers Spreadsheet

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
1	Could the Courts (DCS) please share with us who the current contracted vendor servicing the Courts?	The incumbent is Satellite Tracking of People.
2	Could you please share with us what the contracted daily rate is that the DCS are paying by make and model?	The D.C. Courts do not provide this information.
3	Could the DCS share what make and model of the device(s) you are currently contracted to use?	Blue Tag B8
4	Regarding page 3 - B.2 - Pricing Information – The last line states "The Unit Price Tables shall include all costs pertinent to the purchase of service and equipment requested." Is DCS leasing the devices or purchasing the devices? If purchase, could you please provide the purchase price for all devices?	
5	<ul> <li>Regarding page 5 – Equipment price. We have several questions on the bolded letter section: <ul> <li>a. Does your current vendor supply the 10 cellular phones with cellular/data plans today?</li> <li>b. Can you please share with us what type of cellular plan the current vendor is supplying?</li> <li>c. Does the DCS require Android or Apple cellular devices for their officers or is there a preference. Obviously, if there is not a preference there are many more inexpensive options using Android.</li> </ul> </li> </ul>	b. Unknown

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
6	sentence the DCS states "The Contractor shall provide continuous Active (near real-time) signaling, Global Positioning System Monitoring Services with a passive back-up system for offenders (hereinafter, participants) under the supervision of the DCSC" Could DCS please define near real time or is the data collection rate described in section C.2 – C.2.2.2 – where it is stated "monitor and report daily movements of the respondent in regular 10-minute intervals." Is this what DCS is using to describe near real-time?	It should update on its own every ten minutes.
7		In RF usage/provision it is expected that the unit provides redundancy in collecting positional data
8		There is only one device. The device sends SMS notification to the probation officer's cell phone. SMS must be enabled.

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
	Regarding page $7 - C.2 C.2.5$ – In this requirement the DCS is requiring awarded vendors to <i>provide in person training four times per year for CSS, Delinquency Prevention Program staff</i>	The Offeror's response to their question is correct
	<i>members</i> " However, in section C.6 – Training C.6.1 – the description here states that the " <i>The Contractor shall provide at least one (1) initial</i>	
	training sessions and a follow-up training review every six (6) months after initial training for staff members identified by COTR concerning the operation and installation of the monitoring	
	<i>equipment</i> " Are we to understand that CSS Delinquency Prevention Program staff are trained four times per year where all other groups/departments are trained twice a year?	
	Regarding page $8 - C.2 - C.2.7$ - Second paragraph – This paragraph describes a script and telephone notifications which	a. all three circumstances are required
	we often describe as alert protocols that define alert types, what to say to, and who to call, typically this is called monitoring intervention. Instead of automated alert notification to email or	b. Out of area alerts; entering restricted zone alerts; others as deemed necessary by Probation Officers
	SMS these notifications are received by the monitoring center reviewed, validated, and then a call is sent to the CSSD officer	c. The number of alerts varies month to month depending on the tracking of the population being served at the time.
10	or/and the client. If this is the case, we have several questions: <u>a.</u> Are calls just made on critical battery and what percentage does the DCS set for critical battery, low battery, dead battery, and master tamper(strap)?	d. No. Scripts will be developed in conjunction with CSSD and agreed upon by CSSD and the Offeror with status update reports provided.
	<u>b</u> . If there are more alerts, which alert types and quantity of alerts per month are generated <u>c</u> . How many alerts are generated per month by alert type?	
	$\underline{d}$ . Do you have copies of the scripts or alert protocols for all alert types that could be shared with respondents so costs and pricing can be accurately calculated?	

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
11	<ul> <li>Regarding page 8 – C.2.12 – We have questions about this:</li> <li>a. Does the DCS currently have APIs in place with the incumbent provider and does it collect the information listed in a. through l. on pages 8 and 9?</li> <li>b. If DCS is extracting data from the incumbent provider what is the application and/or software that is integrated with?</li> </ul>	b. Internal DC Courts CSSD software applications TAPS
12	<ul> <li>Regarding page 9 and C.2 – C.2.13, C.2.19, and 2.20 – This requirement states "Charging the equipment shall take 45 minutes or less to achieve a full charge. The one-piece unit will be chargeable by plugging the unit into a standard AC electric outlet to achieve a minimum 24-hour operating life built in the back up battery." We have several questions about this requirement: <ul> <li>a. With our device, we recommend two-hour charge that will provide 48+ hours charge or two one-hour charging periods that will provide 24 hours of charge? Forty-five minutes does not allow the device to get fully charged to provide 24-hour hours. Can this be revised to state one hour charge so as to not unnecessarily limit the competition of this RFP?</li> <li>b. A one-piece device has an internal battery that is rechargeable. What does DCS mean when they describe a back-up battery?</li> <li>c. Where corded chargers have been a standard for one-piece devices, this offeror and other vendors have provided cordless chargers for charging. This eliminates the need for fast charging (45 minutes) and one- or two-hour charging without being tethered to the wall and improves compliance with our customers clients. Can vendors provide alternatives to 10-foot corded chargers?</li> </ul> </li> </ul>	<ul> <li>a. Yes. Two hours charging is acceptable. Example One hour can be in a court location and then another hour at home.</li> <li>b. The unit desired will have a back-up battery as an integrated component that will allow the unit to be located when the charge is depleted. However, when the unit completely dies there is no residual charge.</li> <li>c. Cordless charger alternatives would be considered as acceptable if deemed effective and reliable</li> </ul>

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
13	devices use RF in the form cellular signals to communicate to the web-based user interface. This requirement says " <i>every thirty (30) seconds</i> " but in section. In section C.2.21 DCS states that all devices shall collect location data at least once per minute? Are you asking for collection points to once per minute or every 30 seconds?	
	difference between this key event and key event .3.2.2? Can DCS explain the difference between this Key Event and the Key Event described in $C$ 5 102	They are essentially the same but labeled differently when the GPS parameters are set up. There could be several areas that fit 3.2.2 such as school. 3.2.3 addresses the specific issue of maintaining curfew. So, times may also be a factor in each inclusion zone parameter. Please also note that Section C.5.10 applies to <i>all</i> key events.
15	Regarding page $10 C.3 - C.3.2.12$ – What is the key event – velocity? Are you trying to find if the participant is going over a specified speed limit or is this something else?	
16		We are asking for daily reports on key events 24/7. We run reports as needed but daily reports would be deemed favorable

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
17	<ul> <li>24 hours operating life" Here you are describing 36 hours operating battery life. Which is the requirement?</li> <li>b. Although a longer battery life will extend the over battery life (charging cycles from 12 months to closer to three years) the fast charging will not sustain a 24 – 36-hour battery life for a full</li> </ul>	<ul><li>a. We require 2 hours of charging to achieve a full 24-hour operating life.</li><li>b. See response to question #12.</li><li>c. Correct that one-piece units do not have back up batteries. That is an error. No ancillary device is being sought.</li></ul>
18	the spare inventory is significantly reduced or depleted, upon request by the COTR, the contractor shall immediately ship	
		No historical data or estimate can be given since the circumstances dictate the need. See response to Question no. 21.

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
20	Regarding page 20 – C.10.3 – DCS requires expert witnesses to have a "degree in a related field". Can DCS please advise what a degree in the field of GPS electronic monitoring would be? We have provided expert witnesses in our technology for many years in many different levels of cases. Should the OEM declare that our expert is an expert in the field of GPS and an expert in the technology being provide, will that suffice?	
21	is in terms of providing an expert witness? Generally, Courts require a specific length of time prior to when the testimony is expected to be provided, i.e., 2 weeks. Will the short notice comply with the Court's requirements to give the vendor's time to organize travel to provide testimony in the required case?	
22	clarify what the Narrative Statement entails. Does DCS wish for the respondents to respond point-by-point to each item in this section? Or does DCS prefer a Narrative encapsulating all the	<ul><li>a. The individual requirements for narrative statements are self-explanatory. No clarification will be provided.</li><li>b. Offerors shall respond point-by-point to each item in this section as necessary.</li></ul>
23	What is the average size of the DCSC GPS participant population on an ongoing basis?	Typically, between 115and 125 units
24	What is the monthly average of broken/lost devices per month?	Average of 12 to 15

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
25	Who is the current incumbent?	Satellite Tracking of People
26	Can you please supply a copy of the current contract in force between DCSC and the incumbent?	The D.C. Courts do not provide this information.
27	Will priority be given to offerors proposing solutions that utilize innovative technologies or form factors?	No prior determination on innovative technology will be made since it is currently unknown.
28	Section C.4 of the above RFP states that the Contractor shall provide a one-piece Active global positioning device. A great deal of advancements have been made in alternative solutions that offer many enhancements to community-based services beyond basic tracking that can be beneficial to the courts. Would the District of Columbia Courts consider alternatives to a one-piece solution?	
29	What is the average number of units in use each day in your program by equipment type?	115-125
30	How many units were in use as of March 31, 2023, by equipment type?	158 Blue Tag B8. This is the only device in use
31	What is the current contracted daily rate for all equipment by make and model?	Will not be provided
32	What is the average length of time a participant is on GPS monitoring?	6 months
33	On average, how many activations (installations) do you have per month per equipment type?	Approximately 30

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
		About 20 rendered inactive – some devices are tracked after youth remove them or when cases are dismissed
	How many devices have been lost, stolen, or damaged within the past 12 months by type?	Approximately 100
36	What is the current spare (shelf) inventory percentage?	75% of allotment, approximately 50 Devices
37	•	Yes, however, no prior determination on innovative technology will be made since it is currently unknown. Offerors may submit alternative(s) as options separately.
38	We have found that sometimes, perhaps because proposers do not ask a question clearly enough, the District of Columbia's answers are unclear. Upon release of the District of Columbia's initial answers to questions, are proposers permitted to ask additional clarification questions if they do not fully understand the initial answers?	

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
	Since monitoring center staffing factors heavily into vendor costs, we request clarification of the required monitoring services. For example, is the District of Columbia requesting the additional provision of outbound calls from the monitoring center staff to either participants or officers?	
	a. If the answer is yes, who is to be contacted by telephone? The officer, the participant, or both?	a. Violations are now automated via telephone text messages and email notifications sent to DPU staff via Veritracks software system. There are no calls to youth being monitored
	b. If you are requesting calls on alarms, must the call be made from a live agent, or must the call be automated?	b. Automated
39	c. Which alert notifications must be provided via a phone call?	c. Key Events SMS notification or alerts via the software via email.
	d. For the ten cell phones, is there a particular carrier or model that the District requires?	d. No
	e. For each of the alerts that require a phone call, approximately how many alarms are generated each month?	e. We cannot track that. Legitimate Violations are approximately 75 per month.
	f. Can you please provide the current outbound protocols?	f. No
	How many locations require initial training services? How many officers/staff will be trained at each location?	One initial training. 115 to 120.
4.1	How many times per year, on average, has the incumbent contractor provided expert witness testimony for violation prosecution in court proceedings?	

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
42		
43	<u>Indemnification/Hold Harmless</u> – Will the District of Columbia please limit indemnification to third-party claims? This is a normal practice in the electronic monitoring industry.	The Courts decline to amend the solicitation's indemnification requirements, which are included in all Courts' supply and services contracts.
44	Please provide the following current contract information for this solicitation? a. Who is the incumbent vendor? b. What is the current price per day? c. What device model name/# is being used?	<ul><li>a. Satellite Tracking of People</li><li>b. The Courts do not provide this information.</li><li>c. Blue Tag B8</li></ul>
45	How many current active GPS devices are on ankles?	158
	C.2.7, Does the incumbent currently provide telephone notification of all equipment activity? If so is it included in their daily rate or is it at an additional fee?	Yes, via SMS and email. Yes, it is included in their daily rate.
	b. Is telephone notification to offenders/clients or just officers or	24 hours. Not to offenders. Just officers and DPU staff.
	to DCSC? If so are they on-site or remote?	Question Two- Remote

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
48	Please confirm if providers need to manufacture equipment and devices provided under this RFP in the USA? a. C.5.1, Also please confirm if a provider's monitoring center and data center are required to be located in the USA as well as have all data servers store data in the USA only?	No. Yes.
49	Are alternative products and services offered by vendors as value adds allowed?	See response to questions #37.
50	Based on the importance of the DCSC's responses to questions, would the DCSC consider a <u>two (2) week extension</u> to the proposal due date	Please refer to Amendment No. 1. The proposals due date has been extended to May 26, 2023 at 2:00 pm.
51	Has funding been established for this program and what is that annual amount?	The D.C. Courts do not provide this information.
	Please provide the name of the current incumbent provider and the make and model of GPS devices being used?	Satellite Tracking of People – Blue Tag B8.
	Please provide the average daily population of active devices for the past three (3) months?	125
54	Is there an identified population for these services? If so, what is that expected quantity?	The youth ages are 12- 18. The expected quantity is 125 to 170.
55	Please provide the daily rate charged for devices that exceeds the 20 unit allowance and/or 20% allowance, whichever is greater, provided at no charge?	The D.C. Courts cannot provide this information.
	Please provide the total number of devices that have been lost for the past 12 months?	Approximately 100.

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
	Please provide the total amount charged to DCSC for the past 12 months for any lost, stolen, damaged equipment?	Replacement costs for equipment must be included in the daily rate.
58		Contract Requirements are as stated
59	As stated on page 14, section C.5.2 – "The contractor shall maintain a physical facility that meets all applicable Federal, state, and local regulations (e.g. building costs, fire, and safety codes) and shall not endanger the health and safety of employees and the community". Is the DCSC requiring the awarded vendor to secure office space in the metro DC area?	The successful Offeror must be registered with the District of Columbia and System for Award Management (SAM) prior to award of a Contract.

No.	OFFEROR QUESTION	D.C. COURTS RESPONSE
	As stated on page 25, section F.3.8 – "The contractor shall submit regular monthly written reports, which shall be due on the 10th day of each". What information is required in these reports?	The reports must provide the name of the youth, the court unit the youth is assigned to, the name of the probation officer of record, the number of days in the period that the unit was active, the date the unit was activated, the date the unit was inactivated if applicable, the cumulative number of days in the period that devices were active, the number of active days devices were active per court unit, the city ward where the youth lives, the device ID number.

1	)	As stated on page 8, section C.2.12 – "The Contractor shall	There is no question here. The contract terms are stated. No reply required.
61		provide web-based services and/or APIs that are available	
		through Java interfaces to allow D.C. Courts internal	
		applications to extract data from the IT solution. The results	
		from the Web Services must be in XML or any other external	
		format that can be parsed using a standard readily available	
		language parser. Appropriate documentation and examples	
		for these Web Services must be provided. D.C. Courts	
		applications must be able to retrieve the following through	
		Java APIs and /or web-based services:	
		a. the Geo Coordinates of one or more respondents on	
		demand.	
		b. the location (postal address) of one or more respondents on demand.	
		c. the Geo Coordinates of one or more respondents between	
01		a date/time range on demand.	
		d. the location (postal address) of one or more respondents between a date/time range on demand.	
		e. various messages (along with their severity) of one or	
		more respondents between a date/time range on demand.	
		f. ability to obtain the audit logs for the monitoring devices	
		between a given date/time range within the management	
		window.	
		g. ability to obtain monitoring device information for the	
		specified one or more respondents.	
		h. ability to obtain power related device information for	
		monitoring devices	
		i. ability to retrieve various canned reports from the vendor	
		through these application interfaces.	
		j. ability to retrieve various ad-hoc and custom reports from	
		the vendor through these application interfaces.	

No.		OFFEROR QUESTION	D.C. COURTS RESPONSE
	<ul> <li>k. ability to retrieve reports in PDF formats through these application interfaces. DPU</li> <li>l. ability to manage the web services with appropriate user based security for applications."</li> </ul>		
	Clarif	ication requests:	
62	i.	Does the DCSC currently have an established with its current provider web-based services and/or APIs that are available through Java?	Yes
	ii.	Can the DCSC provide more technical details on its current internal applications, including, but not limited to, what management information systems (MIS) the DCSC uses?	No/Veritracts
	iii.	Will the DCSC separately reimburse the cost of this service or should it be included in the daily Unit Rate Cost?	All costs should be included in the Daily Unit Price.
	where are these services provided?		No specific installation/retrieval services are required from the vendor. DCSC staff complete the tasks of installation and retrieval on various court sites and in homes of the youth.
	Which days of the week and hours of the day will installation and		DCSC staff complete the tasks of installation and retrieval seven days per week and 24 hours a day as need arises.
	How much advance installation/retrieval notice will the vendor		No notice will be provided to the vendor regarding the tasks of installation and retrieval since these are not tasks that the vendor will perform.
	,		There have been zero instances of this need in the past twelve (12) months.