



**District of Columbia Courts
Administrative Services Division
Procurement and Contracts Branch**

AMENDMENT NO. 1

TO: ALL PROSPECTIVE OFFERORS

AMENDMENT

ISSUE DATE: May 31, 2018

**SUBJECT: Solicitation Number: DCSC-18-RP-0106 – GPS Monitoring &
Random Tracking of Offenders**

SUBMISSION

DATE: June 8, 2018, by 1:00 p.m., Eastern Standard Time.

Responses to written question(s) received from prospective offeror(s) are included as Attachment A to this amendment. In addition, the subject solicitation is amended as follows:

SECTION C – Description/Specifications/Statement of Work:

- 1. Paragraph C.9.8.5 is hereby revised to read:** “The Offeror must insure ready access to equipment either as a manufacturer who can guarantee 25% shelf life or as a distributor who can provide 50% shelf life within 24 hr. notice. Evidence of the ability to supply needed equipment within 24 hrs. shall be include in offeror’s proposal.”
- 2. Paragraph L.2.5.1.3 is hereby revised to read:** “The offeror must have a business presence in the District of Columbia, Maryland, or Virginia area, and is authorized and certified to conduct business in the District of Columbia, and must be current in its tax obligation to the District of Columbia.” Offer shall include Documentary evidence (e.g. certificates) in its proposal.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED

One (1) copy of this amendment is being sent to only those offerors who received a copy the solicitation. Offerors shall sign below and attach a signed copy of this amendment to each offer to be submitted to the Courts in response to the subject solicitation. Offers shall be mailed or delivered in accordance with the instructions provided in the original solicitation documents. Offerors shall submit their offers in sealed envelopes, identified on the outside by the solicitation number and submission date, in accordance the instructions provided in the original solicitation documents. This amendment, together with your offer must be received by the District of Columbia Courts no later than the date and time specified for offer submission. Revisions or price changes occasioned by this amendment must be received by the Courts no later than the date and time set for offer submission. Failure to acknowledge receipt of this amendment may be cause for rejection of any offers submitted in response to the subject solicitation.

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Caption: GPS Monitoring & Random Tracking of Offenders



Geoffrey Mack
Contracting Officer

This amendment is acknowledged and is considered a part of the subject solicitation.

Signature of Authorized Representative

Date

Title of Authorized Representative

Name of Firm

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ATTACHMENT A

RESPONSES TO QUESTIONS RECEIVED

Question #1: Who is the incumbent GPS vendor?

Response: Satellite Tracking of People.

Question #2: What GPS device model are the Courts currently utilizing?

Response: Bluetag V5.

Question #3: What is the current contracted daily rate for GPS?

Response: The Court does not disclose this information

Question #4: When and how will answers to vendors' questions be distributed?

Response: In writing

Question #5: What is the approximate average daily count of active devices for the program?

Response: 125

Question #6: What is the average length of a participant on the program?

Response: 51

Question #7: In the past 12 months, how many devices were lost/damaged/stolen?

Response: 36

Question #8: Page 10 & 11; Item C.2.12 - In regards to the interface, will the courts expect this to be done prior to the transit of services or will the awarded vendor be given time to complete this as the transition is taking place?

Response: This will be done prior to the transition of services

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Question #9: Page 11; Item C.2.15 - In regards to the requirement of proximity tamper detection, a proximity feature is a proprietary feature. If a vendor's technology can achieve the desired results by other methods, would the Courts consider removing "proximity tamper" and simply state "have a method to detect if a bracelet is removed from their body"?

Response: The Court will consider more updated technology that effectively satisfies the stated concerns of device tampering as stated in C.2.15.

Question #10: Page 11; Item C2.16 - In regards to "not having a tamper reset itself in any way", most newer technology have logic incorporated into the firmware to prevent false tampers and can self-diagnose whether a tamper is real or not. In these cases, would the Courts consider removing the specification that tampers must be manually inspected prior to being reset? This will save considerable staff time by manually inspecting each and every tamper as they occur.

Response: No. Manual inspections will be a requirement.

Question #11: For all electronic equipment utilized by the agency, please provide the following:

- a. Make and model number of all devices including GPS, radio frequency (RF), cellular, landline units, beacons, and any accessories

Response: Bluetag V5. Landline units and beacons are no longer in use; we also do not require accessories. No RF devices.

- b. Quantity of each device currently in use

Response: See response to question #5.

- c. What is the average length of time (in days) offenders are monitored with electronic monitoring devices?

Response: 51 days

Question #12: The current provider of electronic monitoring equipment and services

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Response: See response to Question #1.

- a. The number of active GPS devices

Response: See response to question #5.

- b. Please also provide the make and model number of all devices in use.

Response See response to questions #2 & #5.

- c. The number of active RF devices

Response: See response to question 11.a

Question #13: The current daily rate the agency is paying for GPS devices

Response: The Court does not disclose this information.

Question #14: The current daily rate the agency is paying for RF devices

Response: The Court does not disclose this information.

Question #15: Where are equipment installations currently being performed?

Response: Various locations in the District of Columbia, ranging from offenders' homes to Court facilities.

Question #16: Pages 11 and 20. C.2.15, C.4.6 and C.4.7. - These three specifications require the GPS monitoring device to have proximity tamper detection. This technology outdated and developed more than 20 years ago. It is based on the proximity of the monitoring device to the skin. Proximity tampering has proven itself more vulnerable to generating false tamper events, rendering the device ineffective. The industry standard today is embedding a fiber optic cable into the strap. Please clarify if the District will accept devices using fiber optic cable technology as one of multiple methods to detect tampering.

Response: The Court will consider more updated technology that effectively satisfies the stated concerns of device tampering as stated in C.2.15.

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Question #17: Pages 8-34. Section C – Description/Specifications/Work Statement and Page 60. L.2.1. and L.2.2.1. Throughout Section C, there are specifications instructing Offerors to describe something in their Narrative Statement. Additionally, the instructions to Offerors for developing their Technical Proposal states, “At a minimum, each proposal submitted in response to this RFP shall include sections, as set forth below, which address the approach for the work described in Section C – Description/Specifications/Work Statement...” Please clarify if Offerors are to provide a response to every specification in Section C or just those that apply to the content behind Tabs A-H in Sub-section L.2.2.1., which are generally those specifications instructing Offerors to describe something in their Narrative Statement.

Response: Offerors are to provide are to provide a response to every specification in Section C and those that apply to the content behind Tabs A-H in Sub-section L.2.2.1 as requested.

Question #18: Pages 27 – 34. C.6, C.7, C.8, C.9, C.10, C.11, C.12, C.18 and C.19. and Pages 60-61. L.2.2.1. - These sub-sections do not seem to fit into any of the Tabbed sections (A-H) listed in Sub-section L.2.2.1. Please identify in what section vendors are to provide information requested these sub-sections. If vendors are not required to address the specifications in these sub-sections, please clarify if vendors are to simply acknowledge they understand the requirements and agree to comply with them.

**Response: C.6 corresponds to E,
C.7 corresponds to G,
C.8 corresponds to E,
C.9 corresponds to G,
C.10 corresponds to F,
C.11 corresponds to D,
C.12 corresponds to E,
C.18 corresponds to G,
C.19 Tab C and Volume II B and Pages 60-61, section L.2.2.1 details what your narrative response contains.**

Question #19: Page 7 lists Twelve cellular Phablet devices, please confirm the make/ model required to fulfill this requirement? Also, will the agency be responsible for paying for the cost of the cellular voice plan and data plan or we the provider be responsible for this cost?

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Response: No specific model is required. However, the Offeror may want to give strong consideration to Lenovo Phab 2 Pro. Please refer to the specifications identified in B.9. The provider is responsible for the cost of the cellular devices and the insurance to cover all devices to include cellular devices. Please see C.18.2 The Offeror shall maintain an active insurance policy to cover loss and damage to any and all equipment included in this contract to include cellular devices. Additionally, the Offeror is responsible for the monthly cost of the mobile and data plan for each phablet.

Question #20: Will you please extend the proposal submission date to three full weeks from the date the answers to questions are published? That will enable vendors to submit clear proposals that fully address the needs of your program.

Response: No. The submission date will not be extended.

Question #21: On page 63, L.2.5.1.3 requests that the offeror provide evidence of a place of business located in the District of Columbia. a. Is this solicitation only open to businesses located within the District?

Response: The offeror must have a business presence in the DMV (District of Columbia, Maryland, and Virginia area) and is authorized and certified to conduct business in the District, and the offeror is current in its tax obligation to the District of Columbia.

Question #22: You also require an OEM of the equipment in requirement C.9.8.4. We do not believe there is an OEM of GPS monitoring equipment with an office located in the District of Columbia.

Response: The offeror must have a business presence in the DMV (District of Columbia, Maryland, and Virginia area) and is authorized and certified to conduct business in the District, and the offeror is current in its tax obligation to the District of Columbia.

Question #23: If there are no services required as part of this bid (installing and retrieving equipment by the vendor, for instance), and the vendor is required to maintain 20% spare inventory in the Delinquency Prevention Office, why is there a requirement for a DC based office? What services would be expected to be performed in that location?

Response: Businesses outside of Washington DC can provide responses and can be selected to provide the services as long as they have a business presence in the DMV.

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Question #24: Requirements C.2.13 and C.4.2 require a 45-minute charge and then a 36-hour operating life. a. The only way a device could last 36 hours on a 45-minute charge is if it has no onboard processing – no internal computer processing power. No onboard processing means that the device does not know when it is in violation – it must call the vendor’s data center and the data center then has to compare its location and status points to the participant’s rules. If the device calls in every ten (10) minutes, then alerts may not be generated until 9 minutes and 59 seconds after an actual violation. Will the Division of Court Social Services (CSS) consider a device that takes longer to charge for the received benefit of faster alert notifications?

Response: No

Question #25: C.2.15 and C.4.6 require “proximity tamper detection.” This requirement relates to older, out-of-date technology and will limit competition as only one vendor still has devices in the field with this technology. In order to allow open competition for the solicitation, we respectfully request that the CSS change the requirements to “the device shall have tamper detection” and then request that the vendor describe the tamper detection methods.

Response: Yes. The Court will consider more updated technology that effectively satisfies the stated concerns of device tampering as stated in C.2.15.

Question #26: C.2.18 requires that “The transmitter’s signal range shall be virtually limitless as dictated by the world wide satellite coverage.” Can you please clarify which signal is expected to be virtually limitless? a. Is it possible that CSS desires that the GPS receiver be able to pick up “virtually limitless” signals from the GPS satellites?

Response: No.

Meaning that the receiver’s range would be limitless rather than the transmitter’s range?

Response: No.

GPS devices just have two types of transmitters, both of which are limited by FCC regulations as to their signal strength and range. Are you speaking of the Cellular Signal which transmits information to the Data Center?

Response: No.

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Or are you speaking of the RF signal transmitted between the device and a home beacon?

Response: No

Question #27: Regarding the Key Event mentioned in C.3.2.12, can you please clarify or define the "Velocity" Key Event? We cannot imagine that the Delinquency Prevention officers and/or CSSD staff desire a notification whenever a participant moves. a. For example, is there a particular speed your participants are not permitted to exceed which would generate this Velocity Key Event notification?

Response: We do not have a particular speed stated at this time.

Question #28: Regarding C.3.7, how often is a GPS device installed on a participant in an area other than an ankle?

Response: The frequency of alternative locations other than the courts premise is not tracked. Alternative locations include but are not limited to Homes and Shelter Homes.

Question #29: C.3.15.2 asks for the vendor to describe any flat zones or dead zones. Can you please clarify whether you are asking for information regarding poor GPS signal reception, which includes many indoor locations, or whether you are requesting to be notified of areas with poor cellular coverage?

Response: Yes, we are asking for responses to this concern. Areas of concern include but are not limited to Train Tunnels, certain open areas across the city indoor locations where signals may be lost.

Question #30: C.3.18 requires that the "global positioning transmitter shall produce a continuously emitting signals." a. Is it possible that you actually desire that the GPS device continuously receive signals from the GPS satellites? If so, would you please remove the requirement for the "frequency" of the transmitter signal as it is not applicable?

Response: No.

Question #31: If not, can you please clarify whether you are requesting that the RF signal between the GPS device and the Beacon be continuously emitting signals and would like to know the specific megahertz frequency used?

Response: We no longer use a beacon.

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Question #32: 10.C.5.1 requires that the vendor have a Monitoring Center at one central location. Most vendors have at least two locations to ensure continuous service should there be any type of failure or natural disaster at one of the locations. Would CSS consider rewording this requirement to allow for more than one monitoring center location? This provides your staff with the assurance that monitoring will not be interrupted.

Response: Yes, a backup system is acceptable with approval as according to the solicitation.

Question #33: Requirement C.5.14 requires that the Offeror restore normal monitoring conditions upon a Key Event. We realize that everyone uses different terminologies in the monitoring programs. a. Can you please clarify that you are asking for a vendor who will make phone calls to the participants so that the Key Events can be cleared in the system?

Response: The vendor will make the calls with an approved script provided by CSSD.

Question #34: If not, can you please explain or describe further what is meant by restoring normal monitoring conditions?

Response: Regular operating status prior to the key event.

Question #35: Who is your current electronic monitoring vendor?

Response: See response to question #1.

Question #36: Please identify the make and models of all devices the Division of Court Social Services (CSS) is using under the current contract?

Response: See Response to question #2.

Question #37: How many units were on leg as of April 30, 2018 by equipment type?

Response: The range for the number of units currently utilized is 120-200.

Question #38: What is the current contracted daily rate for all equipment by make and model?

Response: The Court does not disclose this information.

Question #39: Does the daily rate include all monitoring costs?

Response: Yes

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Question #40: What is the current daily rate for the additional monitoring?

Response: The Court does not disclose this information.

Question #41: Since monitoring center staffing factors heavily into vendor costs, we request clarification of the monitoring services required: Is the CSS requesting only automated notifications of alerts generated by the system, or is the CSS requesting the additional provision of direct manual outbound calls from the monitoring center staff to either offenders or officers?

Response: Yes, we are requesting the additional outbound to the Probation Officer not to the youth.

Question #42: If the requirement is for outbound calls: - Which alerts will require a phone call to the offender? What is the monthly volume of each type of alert where a call is required to be made to the offender?

Response: This a new requirement that needs to be developed and defined and reports will be created as needed.

Question #43: Which alerts will require a phone call to the officer? 1. What is the monthly volume of each type of alert where a call is required to be made to the officer?

Response: This a new requirement that needs to be developed and defined and reports will be created as needed.

Question #44: Which alerts require a phone call to both the offender and officer? What is the monthly volume of each type of alert where a call is required to be made to the offender and the officer?

Response: This is a new protocol that needs to be developed.

Question #45: Can you please provide the current outbound protocols?

Response: This is a new protocol that needs to be developed.

Question #46: What is the average length of time a participant is on GPS monitoring?

Response: 51 days.

Question #47: On average, how many activations (installations) do you have per month?

Response: Approximately 150

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Question #48: On average, how many deactivations do you have per month?

Response: 6

Question #49: How many devices have been lost, stolen, or damaged within the past 12 months by type?

Response: 36

Question #50: Are you interested in additional and/or alternative electronic monitoring technologies and products? If yes, may we offer these as “optional products and services” with associated pricing on a separate Pricing Sheet?

Response: No

Question #51: The solicitation refers to overnight shipping, at no cost. How often has the CSS required overnight shipping in the last 12 months?

Response: Yes

Question #52: What is the transition/implementation timeline? What are the implementation start and completion dates?

Response: The project timeline has to be determined, we are moving forward with this project.

Question #53: At how many locations will training be delivered? How many officers/staff need to be trained?

Response: 5-7 locations all in DC for the various personnel who will use the service.

Question #54: How many times has the incumbent contractor provided an affidavit or expert witness testimony for prosecution of violations in court proceedings during the current contract term?

Response: The Court will not provide that information as it involves confidentiality.