

# Our Mission

The Supervised Visitation Center (SVC) is committed to fostering healthy interactions between participating family members and caretakers affected by domestic violence and other high conflict family matters through the provision of supervised visitations and exchanges in a safe and secure environment with the assistance of compassionate staff and community partners.



District of Columbia  
Superior Court

## SUPERVISED VISITATION CENTER



*Serving families and  
caretakers affected by  
domestic violence and  
related high conflict family  
matters*

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# ***Supervised Visitation Center***

## **Who we are?**

The Supervised Visitation Center (SVC) was established in 1998. It is a court-operated program that gives non-custodial parents a place to visit with their child/ children in a safe, secure supervised environment. Our goal is to provide monitored visitation and exchanges in a safe and neutral child-friendly environment. At the Supervised Visitation Center we

- Protect the safety of children and the custodial parents.
- Preserve the visitation rights of the non-custodial parents
- Provide a neutral location for visits between non-custodial parents and children.
- Serve as a safe site for the exchange of children between custodial & non-custodial parents.

- Supervised Visitation
- Neutral Drop-off and Pick-up
- Court Testimony
- Referral for Services

The Supervised Visitation Center provides a neutral setting for families that civil protection orders stipulate visitations/ exchanges occur at the SVC and for families resolving matters that have custody as an issue for resolution.

These cases are as follows:

- Civil Protection Orders (CPOs)
- Custody Cases

Court orders must mandate “visitation at the SVC.”

Self referrals are encouraged to seek the assistance of the Family Court before contacting the SVC regarding the use of the program.

- Children of all ages are accepted.
- Families are assured a safe and child-friendly environment.
- Staff are knowledgeable in the area of domestic violence, child development and family dynamics.
- Interactions between visiting parties and their child(ren) are documented.
- Visitation services are free to referred families.
- Location is accessible to public transportation systems.

Interventions may be suggested to enhance a non-custodial parent’s rapport with the visiting child/ children.

Referrals are made to address challenges that may interfere with the parent’s ability to experience successful visitations with child/children. experience successful visitations with their child/ children.